

Checking ZotDefend and reinstalling Trellix for Windows and Mac

to check

login.uci.edu/zotdefend-security-package

ps ZotDefend

<https://knowledge.ps.uci.edu/books/zotdefend-compliance>

For Windows:

Open Control panel -> Programs and Features, then uninstall Trellix. Restart the computer and then download and extract the Trellix installer: [IMAGE_HX_AGENT_WIN_35.31.25.zip](#)

If the installer does not work, delete all fireeye folders in C:\ProgramData then try again.

After installing Trellix, restart your computer and check Duo compliance.

For Mac:

First, run the uninstall tool in /library/fireeye.

```
sudo /Library/FireEye/xagt/uninstall.tool
```

Then open these folders to check and ensure that fireeye has been deleted.

```
Check for existence in
/Library/LaunchDaemons/
/Library/PreferencePanes/
launchctl remove NAME
```

```
/Library/FireEye
```

```
/Library/ApplicationSupport/FireEye
```

Run this:

```
sudo jamf recon
```

Then wait for the computer to install Trellix. Restart your computer and check Duo compliance.

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