

# Cisco VPN

# Troubleshooting

Ideas to try when this breaks

- [Popup Window Problems](#)

# Popup Window Problems

## Possible Ways to Fix:

- If the popup window for login disappears, check the browser auto-popup settings.
- <https://community.cisco.com/t5/vpn/issues-with-embedded-anyconnect-web-bbrower-and-webview2/td-p/4756802> (Reinstall Microsoft WebView)
- Delete all files and folders under the following path, where **[USER NAME]** is the name of your local user account:

*C:\Users\[**USER NAME**]\AppData\Local\Cisco\Cisco AnyConnect Secure Mobility Client\\*.\**